

The Lighthouse Medical Practice

STATEMENT OF PURPOSE

6 College Road

Eastbourne

East Sussex

BN21 4HY

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lighthousepractice@nhs.net

www.lighthousepractice.co.uk

This is a Statement of Purpose for the Lighthouse Medical Practice which sets out the following information:

- The full name of the service provider and of any registered manager together with their business address, telephone number, and where available electronic mail addresses
- The legal status of the service provider
- Details of the locations at which the services provided for the purposes of the regulated activity carried on
- Our aims and objectives in carrying on the regulated activity;
- The kinds of services provided for the purpose of carrying on of the regulated activity
- The range of service users needs which those services are intended to meet.

The Lighthouse Medical Practice is a General Practice Partnership open to all patients living within our Practice boundary within central Eastbourne and Langney. We work in partnership with our patients and our Patient Forum to provide medical care for our patients.

We are a General Medical Services (GMS) Practice offering Primary care services for the diagnosis and prevention of disease. We help patients to manage their health and prevent illness. Our GPs assess, diagnose, treat and manage illness. They carry out screening for some diseases and promote general health and wellbeing. Our GPs act as a patient's advocate, supporting and representing a patient's best interests to ensure they receive the best and most appropriate health and/or social care. Our GPs also provide the link to further health services and work closely with other healthcare colleagues. They may also arrange hospital admissions and referrals to other services and specialists and they link with secondary and community services about patient care, taking advice and sharing information where needed. They also collect and record important information from other healthcare professionals involved in the treatment of our patients.

Our GPs are also involved in the education and training of doctors, practice staff and other healthcare professionals.

Locations

The Practice main address is:

College Road Surgery- 6, College Road, Eastbourne, East Sussex, BN21 4HY

Ian Gow Memorial Health Centre- Milfoil Drive Eastbourne, East Sussex, BN23 8BR

Our Mission Statement

To improve the health, well-being and lives of those we care for.

Vision

To work in partnership with our patients and staff to provide the best Primary Care services possible working within local and national governance, guidance and regulations.

Our Aims and Objectives

Aims

To offer services that are:

- Safe
- Effective
- Caring
- Well Led
- Responsive to patient's needs
- To provide high quality, safe, professional General Practice services to our patients
- To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients
- To work in partnership with our patients, their families and carers towards a positive experience and understanding, involving them in decision making about their treatment and care.
- To be a learning organisation that continually improves what we are able to offer patients.
- To treat patients as individuals and with the same respect we would want for ourselves or a member of our families, listening and supporting people to express their needs and wants and enabling people to maintain the maximum possible level of independence, choice and control

- To work in partnership with other agencies to tackle the causes of, as well as provide the treatment for ill health and where appropriate involve other professionals in the care of our patients.
- To encourage our patients to communicate with us by joining our Patient Forum, talking to us, participating in surveys, and feeding back and on the services that we offer
- To ensure all staff have the competency and motivation to deliver the required standards of care ensuring that all members of the team have the right skills and training to carry out their duties competently
- To take care of our staff offering them support to do their jobs and to protect them against abuse
- Have a zero tolerance of all forms of abuse.
- To provide our patients and staff with an environment which is safe and friendly
- To operate on a financially sound basis.

Objectives

Our Services

The GMS services provided by our GPs are defined under the General Medical Services Contract. These services are mainly split into three groups:

- Essential
- Additional
- Enhanced

Essential services

We provide essential services for people who have health conditions from which they are expected to recover, chronic disease management and general management of terminally ill patients.

Our core services include:

- GP consultations
- Asthma clinics
- Chronic obstructive airways disease clinics
- Coronary heart disease clinics
- Diabetes clinics

Additional services

Our additional services include:

- Cervical cytology screening
- Contraceptive services
- Child health surveillance

- Maternity services
- Certain minor surgery procedures
- Vaccinations and immunisations

Enhanced services

Our enhanced services include:

- Anticoagulant monitoring
- Childhood vaccinations and immunisations (provided to higher specified standard)
- Contraceptive coil fitting (IUD)
- Extended Hours
- Minor surgery
- Flu immunisation
- Minor injury service
- Sexual health

Other services

Our Practice also offers services including:

- Child health and development
- Dressing clinics
- Ear wax and syringing
- Ear suctioning
- ECGs (electrical heart trace)
- End of life care
- Epilepsy
- Lung testing (spirometry)
- Medication review
- Men's health
- Mental health
- Pregnancy testing and contraceptive advice
- Ring pessary replacement
- Stop smoking support
- Travel advice
- Women's health

Shared Extended Access

As part of a shared Extended Access Service, GMS services will be provided to our patients in both core hours and extended Access hours (6.30-8.30pm Monday to Friday) and 6 hours on a Saturday and 4 hours on Sunday from a number of satellite locations, listed below. This practice remains responsible for the regulated activities provided to our patients in this service.

The practice delegates responsibility for the service for their patients to the EAS provider. The practice is given assurances via the SLA and governance framework and therefore the EAS provider takes responsibility of any issues/problems that arise.

EAS will provide and share the following to the all practices listed below:

1. Check Compliance documentation
2. Share policies and procedures
3. Clinical Governance Reviews
4. Performance Management
5. Reporting and communication

Extended Access Service Practices

Grove Road Surgery - Eastbourne
Lighthouse Medical Practice – Eastbourne
Downlands Medical Centre - Eastbourne
Stone Cross Surgery – Eastbourne
Seaside Medical Centre – Eastbourne
Sovereign Practice – Eastbourne
Bolton Road Surgery – Eastbourne
Harbour Medical Practice – Eastbourne
Green Street Clinic - Eastbourne
Manor Park Medical Centre – Eastbourne
Arlington Road Surgery – Eastbourne
Enys Road Surgery – Eastbourne
Park Practice – Eastbourne
Eastbourne Station Health Centre – Eastbourne
Hailsham Medical Group – Hailsham
Quintins Medical Centre - Hailsham
Herstmonceux Health Centre – Hailsham
Bridgeside Surgery – Hailsham
Old School Surgery – Seaford
Seaford Health Centre - Seaford
Collingwood Surgery - Bexhill
Sidley Medical Practice – Bexhill
Little Common Surgery – Bexhil
Pebsham Surgery- Bexhill

Non-NHS Services

Our Practice also provides services which are non NHS and are paid for by the patient. These services include:

- Insurance claims forms
- Non NHS vaccinations
- Passport signing
- Prescription for taking medication abroad

- Private sick notes
- Sports, pre-employment and HGV medicals
- Vaccination certificates

Practice Leads

The Lighthouse Medical Practice is a Partnership and as such our responsibilities both Clinical and Managerial are shared between the Partners. If you wish to contact one of our Leads please email www.lighthousepractice@nhs.net and in the subject box put the name of the person and topic that you wish to contact them about. Alternatively telephone either of our sites.

Executive Partner - Dr Andrew Stewart - Practice Business, Legal and Contractual issues

Managing Partner - Mrs Amanda Sayer - Practice Business, Legal and Contractual issues, Staff, Patient Forum, Complaints - GPs

Complaints - Claire Carter

IT- Dr Tim Caroe- Computer and other IT Systems

Caldicott Lead - Dr Tim Caroe-Information Security, Confidentiality and Consent

Clinical Governance- Dr Tim Caroe, Dr Andrew Stewart, Mrs Amanda Sayer

Data Protection and GDPR- Dr Tim Caroe

Safeguarding- Overall Lead- Dr Roisin McCloskey

Safeguarding Adults- Dr Sanjay Rajendra

Safeguarding Children- Dr Andrew Baldwin

Infection Control- Sister Tessa Penney

Infection Control Assistant- Katrina Blunt

Health and Safety and Site Management and Safety- Claire Carter